

Onboarding-as-a-Service Product Sheet

An end-to-end, SaaS-based platform that simplifies how FinTechs open new customer accounts by delivering the technology, data and expert staffing needed to meet regulatory requirements in a single, affordable package.

Streamlined Customer Onboardings



- Highly automated, end-to-end customer lifecycle management
- Online/mobile identity verification of customers through multiple channels (digital footprint, government identification cards, etc.)
- Screening customers and their related parties against negative news, sanctions lists, PEP lists and other watch lists
- Automatic calculation, assignment and updating of risk ratings
- Web-based, configurable workflows for task assignments and escalations
- Enhanced Due Diligence tasks and workflows
- Ongoing monitoring of existing customer relationships
- Dynamic dashboards and configurable reports

Human-in-the-Loop Support Model



- DigiPli's AML experts step in when technology reaches its limits
- Remediation of false positives and lower-risk issues
- Performance of customer reviews as scheduled or upon a change in risk profile

Designed For Simplicity and Security



- Integrated ID verification tools and AML data through DigiPli's single API, to eliminate multiple vendor contracts and integrations
- 'No Code' design enables rapid configuration of workflows to meet a FinTech's internal requirements
- Hosted on Microsoft Azure with high availability/disaster recovery support
- FinTech staff access tasks, workflows and real-time, web-based dashboards via a secure VPN
- All customer data stored in isolated, encrypted databases